

Windrush Compensation Scheme



How to apply if
you've been affected

What is the Windrush Compensation Scheme?

The Windrush Compensation Scheme has been set up by the government to compensate members of the Windrush Generation who legally migrated to the UK from Commonwealth countries between 1948 and 1973, but suffered losses because of unfair treatment as illegal immigrants.

The scheme compensates losses relating to:

- immigration fees
- employment
- accessing housing, health services or education
- driving licences
- banking
- living costs – for example, rent, utilities, contributions towards food and household essentials, travel and prescription fees
- non-financial impacts, such as distress or anxiety
- detention and removal.

How much could I claim?

If you're eligible, you'll be paid a minimum of £10,000. All claims are assessed on an individual basis and there's no limit on how much compensation can be claimed. You should reference any losses, however big or small, in your application.

Can I apply for compensation?

You may be eligible for compensation for yourself or on behalf of someone you know.

You can apply if:

- you, your parents or your grandparents came to the UK from a Commonwealth country and settled before 1973
- you came to the UK from any country and settled before 31 December 1988
- you're representing the estate of someone who would have been eligible because of losses they suffered
- you're the close family member of someone who is eligible, and you've had significant losses yourself.

And you have suffered losses because:

- you couldn't prove your right to stay in the UK
- you're the partner, child, brother, sister or parent of someone who couldn't prove their right to stay in the UK.

How do I apply?

You can contact the official government Windrush Help Team for free to make a claim on the phone or online.

- To claim over the phone, call **0800 678 1925** between 9am-5pm, Monday to Friday.
- To make a claim online, visit **www.windrush.campaign.gov.uk**

If you need help making a claim, you can contact We Are Digital on **0808 196 8496**.

You will need to provide relevant documents and have your legal status confirmed before applying. If you need help to confirm your immigration status first before applying for compensation, contact the Windrush Help Team.

What should I do now?

You can order any of our guides or factsheets by giving our Advice Line a ring for free on **0800 169 65 65** (8am-7pm, 365 days a year).

Our friendly advisers are there to help answer any questions.

All of our publications are available in large print and audio formats.

There's plenty of really useful information on our website, too. Visit **www.ageuk.org.uk/windrush** to get started.

If contact details for your local Age UK are not in the below box, call Age UK Advice free on **0800 169 65 65**.



0800 169 65 65
www.ageuk.org.uk



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